

School Administrator User Guide

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Program Setup

The School Administrator setup file is downloaded from www.educonnect.com. Click on the School Administrator Trial Copy link to download the appropriate version for your school.

A web server must be installed on the computer prior to installing the School Administrator program. Internet Information Services for Windows 2000, XP Professional or 2000/2003 Server is included with the operating system and can be installed by going to Add Programs in the Control Panel. Click on the Add Windows Component link and check the box for Internet Information Services.

Once the web server is installed, the School Administrator program is installed in the SchoolAdmin folder in the directory of the web server that has been installed on the computer. This directory of the web server is generally C:\inetpub\wwwroot.

If it is necessary for some reason to reinstall the School Administrator Files after entering data, you should first backup the database files in another location. The database files can be found in the C:\inetpub\wwwroot\SchoolAdmin\fpdb folder.

Getting Started

Once you have accessed the School Administrator program, you should begin entering data for your school. The actions for each module can be found in the Program Menu page or in the Menu bar at the top of each page. Following are the steps you should take to begin entering data for the first time. You should begin by setting up the general options for each module that you will use. In the school module, you should enter the Report Period End Dates for this year. In the Attendance module go to Set Attendance Options, in the Grading module go to Set Report Card Options, then to Enter School Grading Info, in the Tuition module go to Enter School Tuition Info and in the Lunch module go to Begin Year Lunch Duties.

The next step is to enter information about your teachers. This action can be found under the Enter Teacher & Class Info link in the School module. You should enter information about each of your grade level teachers. If you don't have a teacher for a grade, enter a generic teacher for that grade, such as 1st Grade Teacher. Later, you can go back and change that name with the specific information for the teacher hired. As you set up the Teachers, you can also add Program Accounts for them so they can access the School Administrator Program from computers in their classroom, if your school is networked. You can also set up Program Accounts at a later time from the Enter Program Account link, which can be found under the Enter School Info link. (For information on how to access the School Administrator program from other computers, go to Program Access).

After entering the information about your teachers, you should enter information for your grade level classes, which can also be found under the Enter Teacher & Class Info link. If you have more than one class at a grade level, give each class a unique name, such as 1A and 1B for two first grade classes. As you set up the class, you will assign the Teacher for that class. The grade level classes will be used to collect Attendance information for the students.

The next step is to Add New Families & Students, which can be found under the Enter Family & Student Information link. As you add students for each family, you will assign the students to a grade and a grade level class. If you do not assign students to a grade level class, their Active status will be set to False and they will not be included in the data for this year. (For more information on the meaning of the Active status for Families and Students, go to School Info).

After adding your families & students, you can set up additional classes for your school. These would include specialized classes, such as music or art, and departmentalized classes for your upper grades, such as Science or Math. You must set up classes for all of the subjects at each grade level in order to enter grades and print report cards. After setting up these classes, you should add students to these classes. This action can be found under the Enter Teacher & Class Info link.

System Requirements

You can access the School Administrator program from both Windows and Macintosh clients on a network. You must have Internet Explorer 5.0 or later installed on the client computers to access the program.

The computer on which the School Administrator program is installed requires Windows 2000, XP Professional or 2000/2003 Server. A Pentium processor with a minimum of 128 MB RAM and a minimum 500 Mhz configuration is recommended. The program can be run on a standalone computer or on a network.

The program is installed within a web server, which is included with the Windows operating system.

Following are the configurations that are possible on the computer on which School Administrator is installed. Click on the Operating System name to find out more about installing the web server for that operating system.

Operating System	Web Server
Windows 2000/XP Professional	Personal Internet Information Server 5.0 (This web server is limited to 10 simultaneous connections.)
Windows 2000 Server	Internet Information Server 5.0
Windows 2003 Server	Internet Information Server 6.0

Program Components

Following is a summary of the modules in the School Administrator program.

School Info

This module contains the database information for your families, students, teachers and classes. You can enter and view information for these items. You can view and print class lists, family, student and teacher lists, a school directory, mailing labels, birthday lists, permanent record cards, student pictures and student id cards. You can also export lists to Microsoft Excel or text files and send emails. You can also view reports on the demographics of the families, students and teachers.

Attendance

This module tracks daily attendance for your students. You can set up custom absences, and track excused and unexcused absences and tardies. You can view class, student and daily attendance. A school attendance summary can be calculated that can be used for filling out state attendance reports. You can also identify students who have excessive absences or tardies and send them form letters. You can edit parts of the letter to include specific information for your school.

Grading

This module can create Report Cards using letter grades, percentages or outcomes. You can also include custom report information. Teachers can enter final grades for report cards electronically. You can print report cards and transcript labels, check student failures and calculate grade point averages.

Discipline

This module tracks student discipline incidents and prints discipline reports. You can view a school report with a summary of the discipline incidents for the year.

Tuition

This module tracks tuition and fees. You can record tuition and fee payments and view tuition and fee payment information. You can also check overdue or unpaid tuition and fees and send form letters to families with overdue tuition. You can edit parts of the letter to include specific information for your school.

Lunch

This module tracks lunch purchases and payments. You can view daily, weekly or monthly lunch reports. You can track those students who receive free or reduced lunch and calculate the statistics needed for federal lunch program reports. You can create lunch statements or letters for collecting advance payments. You can edit parts of the letter to include specific information for your school.

Calendar

This module allows you to create public and private calendars and daily announcements. You can view the calendars online or print the calendars by month for school wide distribution.

Web Site

The Web Site module allows you to connect to your school's online web site.

Program Security

Program security is controlled by setting up program accounts with User IDs and Passwords. There are eight levels of users that can be set up.

- System Administrator: This level allows full access to all functions of the program
- Finance Administrator: This level allows full access to all functions of the program except for control of program accounts.
- Program Administrator: This level allows full access to all functions of the program except for control of program accounts and access to tuition information.
- Teacher: This level allows teachers access to view certain family and student information, submit attendance and grades for their classes, view calendar information and daily announcements, and set up personal calendars.
- Lunch Administrator: This level allows a cafeteria administrator to enter or change lunch payments and lunch purchases, enter menu information, view lunch payment info, check payment balances, and print lunch statements and letters.
- Lunch User: This level allows a cafeteria employee to enter or change lunch purchases and enter menu information.
- Nurse: This level allows the nurse to access family and student information, enter medical information and enter attendance.
- Staff: This level is for office personnel or guest workers. It only allows access to some family and student information and has the ability to enter attendance.

A default program administrator account is provided for accessing the program. This can be changed as desired after accessing the program the first time. Program accounts are setup from the School Info module. Go to Enter School Info - Enter/Change Program Account to setup these accounts.

Program Access

Once School Administrator is installed on a computer, you can access the program on that computer by going to the Programs selection in the Start menu and choosing School Administrator Login.

You can also access the School Administrator program from other computers on your local area network using a web browser. You can access the School Administrator program from both Windows and Macintosh clients. To access the School Administrator program, you should have Internet Explorer version 5.0 or later installed on your computer. If you need to upgrade your version, you can download the latest version from [Microsoft](#).

To access the program from another computer on the network, start Internet Explorer and enter the following in the web browser's Address box: **http://<server name>/SchoolAdmin**. If trying to access the program from Macintosh computers, the IP address of the server must be used instead of the server name. The server name is the name of the computer on which the School Administrator program is installed.

The Web Server's Name is the same as the name of the computer that hosts the School Administrator program. You can identify the name of the computer by right clicking on the My Computer icon on the desktop and choose Properties from the pop up menu. Then select the Network Identification or Computer Name tab. You will need the name of the web server to access School Administrator from other computers once it is installed.

You can also view the name and manage the web server by going to Control Panel and selecting Administrator Tools. Then select the Internet Information Services Manager.

Database Management

Microsoft Access 2000 databases are used to store the information for your school. The default directory for the database files is C:\inetpub\wwwroot\SchoolAdmin\fpdb. The School Administrator program is designed so that users can interact with the database through their web browsers without the need to know how to set up or maintain the databases themselves.

Setting Database Permissions

You will need to set the correct permissions to read and write for the program's databases. After installing School Administrator, click on the My Computer icon on the desktop, then click on the C drive and find the C:\inetpub\wwwroot\SchoolAdmin\fpdb folder. Right click on the fpdb folder and choose Properties from the popup menu, Select the Security tab and make sure that Read and Write permissions are checked for the Internet Guest Account or for the Everyone account. (For XP Professional, you may need to change the setting on the Folder Options to show the Security tab. Go to the Control Panel, choose Show Classic View, then select Folder Options and go to the Advanced Settings. Clear the box for Use simple file sharing.)

Program Databases

Following are the databases included in the program.

Information	Database
Program Registration Information	Registration.mdb
Program Accounts	Accounts.mdb
School Info, Attendance & Discipline	SchoolAdmin.mdb
Grading	Grading.mdb
Tuition	Tuition.mdb
Lunch	Lunch.mdb
Calendar & Daily Announcements	Calendar.mdb
Student Archives	StudentArchives.mdb

Each database contains a number of tables in which information is stored. Much of the information is interrelated. Users enter and view information in these tables through the forms in the pages of the School Administrator program.

Saving Old Information

Because a lot of the database information is deleted at the end of the school year, you should create a backup of the fpdb folder and all of the databases in it prior to executing any of the End of Year actions. This will allow you to go back to previous years should you need to retrieve information. You can create the End of the Year Backup by going to Create End of Year Backup in the Other Actions of the School Info module.

Backing Up Databases

It is highly recommended that the databases be backed up frequently. For more information on that topic, go to Backup & Restore Data.

Backup & Restore Data

Creating End of the Year Backup Databases

Because a lot of the database information is deleted at the end of the school year, you should create a backup of the fpdb folder and all of the databases in it prior to executing any of the End of Year actions. This will allow you to go back to previous years should you need to retrieve information. You can create the End of the Year Backup by going to Create End of Year Backup in the Other Actions of the School Info module.

Before you can complete this action, you must allow Modify permissions for either the Internet Guest Account or the Everyone Account on the SchoolAdmin folder. Right click on the SchoolAdmin folder and select Properties from the pop-up menu, then select the Security tab to set the correct permissions.

Backing Up the Database Files

It is highly recommended that you frequently back up the School Administrator database files. The default directory for the database files is C:\inetpub\wwwroot\SchoolAdmin\fpdb. If you have a Tape Drive, External Hard Drive such as a flash drive or CD-ROM writeable drive, you can backup the files to these devices. If your computer is part of a local area network, you can back up the files to another computer that is part of your network. You will need to set up the computer with the School Administrator program on it to share the fpdb folder. Then you can create a folder on another computer to which you will copy the database files. This is done through the Network Neighborhood window. To learn how to set up computers on a network, go to Windows Help and click on Connecting to Networks in the Contents tab.

If your computer does not have an external device to which you can backup the program or it is not connected to a local area network, you should copy the database to another directory on the computer where the School Administrator program is located. You can do this by using Windows Explorer and copying the program's directory to a different folder on your computer. This will protect you in case the original databases become corrupted. However, this will not protect you if your computer becomes unusable.

The freeware program [EzBackitUp](#) is an easy program to use for backing up the database files. You should create a separate backup for each day of the week. That way if something happens on one day you can go to the previous day to get a backup.

Restoring the Databases

To restore the databases, you would simply need to copy the database files from the backup media you are using to the default directory C:\inetpub\wwwroot\SchoolAdmin\fpdb. If you are using the EXBackitUp program, follow the directions in that program to restore the database files.

Reinstalling the Program Files

If it is necessary for some reason to reinstall the School Administrator program files after entering data, it is very important that you make a copy of the database files in your program first, or else the database files will be overwritten. The database files can be found in the C:\inetpub\wwwroot\SchoolAdmin\fpdb folder. After reinstalling the School Administrator program files, copy the databases that had all of your school data back to the fpdb folder.

School Info

Setting up Custom Fields

There are many default fields for entering data. You can view the fields the first time you enter data for your students, families and teachers. You can also set up 6 custom fields each for student, family and teacher. Click on the Setup Custom Fields link in the Enter School Data Section to enter these field names.

Add New Family & Students

When adding new families and students, you can enter in as much information as desired. Additional information can be added later by going to Change Family or Change Student information.

If you are adding a new family for the following year's enrollment, check the box at the bottom of the form. This will set the families Active status to false so they will not be included in this year's information. Each family will be assigned a numerical ID. The number of students enrolled for that family must be entered. Students can only be assigned to one family with one home address. So, for families that have divorced parents with joint custody or other situations where students may reside in more than one place, you will have to decide who will be the official mailing address. If you want to add a family for a second mailing for divorced parents, you should set the Number of Students enrolled to zero for the second mailing parent.

Once you submit the family information, the Add New Student will automatically appear. Each student is assigned a six-digit random ID. If you do not assign the student to a grade level class, the program assumes the student is being enrolled for the next school year and the student's Active status is set to False. After submitting the Add New Student form, the form will continue to repeat based on the number of students to be enrolled that was entered on the Add New Family form.

Once you have entered the family, you can add new students to that family by going to Add New Student to Current Family.

Adding a Second Family

In those cases where a student is living with one parent, but the other parent wants to be included in school mailings, etc., you can add a second family by Adding a New Family and setting the number of children in that family to Zero. After adding the 2nd family, you can add the 2nd Family to the student information by going to Change Current Student Info under the Enter Family/Student Info link.

Active Status

The Active Status of families and students is an important factor in how School Administrator handles processing their data. Families with an Active status of True are considered to be in good standing with students enrolled for the current year. They are included when requesting any family information for any module. Families with an Active status of False are either not in good standing, for example, because of non-payment of tuition, or they do not have any students enrolled for the current year. Student with an Active status of True are considered to be in good standing and currently enrolled. Students with an Active status of False are not in good standing or they are enrolled for the next school year.

Important: Families and students who leave school during the school year should not be deleted from the database. This will cause inaccuracies in the attendance calculations. Their Active status should be set to false. Students who leave school during the school year should be deleted from their classes so they do not continue to show up on the class list.

View Info vs. Print Info

The View Family, Student or Teacher info links are for viewing information for individual families, students or teachers. The Print Family, Student or Teacher Info links are more appropriate for printing hard copies of information for multiple families, students or teachers.

Student, Teacher & Room Schedules

In order to generate student & teacher schedules, the period for each class must be entered. In addition, the time of day and days of the week for the class may also be entered to give provide more details on the schedules. To generate a room schedule, the room assignment for each class must also be entered.

Begin & End of Year Duties

At the end of the school year, the End of Year Duties should be performed once the attendance reports have been processed. This will clear the old data from the SchoolAdmin database. If you want to save the database information, see Database Management.

Prior to the beginning of the next school year, the Begin Year Duties should be performed. This will complete a number of actions to prepare the SchoolAdmin database for the new year.

School Reports

You can view reports on the demographics of your families, students or teachers. These reports will provide summaries or a detailed listing of various categories. Family demographics include parish/non parish, parental status, number of children enrolled in school and language spoken at home. Student demographics include sex, race, free & reduced Lunch, Title I eligibility and Special Education eligibility. Teacher demographics include full time equivalent, sex, race, degree & certificate and years of experience.

Attendance Info

This program will keep track of daily attendance. It will not keep track of period by period attendance. The default categories for recording Attendance are Present, Absent Full Day, Absent Half Day or Tardy. You can add a custom attendance item by going to Set Attendance Options in the Attendance module. You can also set up to record absences and tardies as excused or unexcused.

Daily attendance can be entered for the entire school by a secretary who accesses the program through a Program Administrator login. If teachers have computers in their rooms that are on a school wide network, they can enter their own attendance. When teachers login with their account, they will only see their classes when entering attendance. Attendance information can be corrected later that day by the office if a student's attendance information needs to be changed. If teachers are entering their own attendance, the Program Administrator can check on class attendance entry for any day to make sure all of the classes have been entered. **Important: Attendance must be entered for all classes each day even if all students are present.**

Comments can be entered for students marked absent or tardy. These comments will appear in the daily attendance report. Types of comments that can be entered could be the time a student should report to the office if leaving early or where homework should be sent for absent students.

When attendance is entered, the information is recorded in three tables. The Daily Attendance records any students who are marked Absent or Tardy and any comments entered for those students. The Class Attendance table records the dates attendance is entered for each class. The Summary Attendance table

keeps track of the students' date started, date left and the date an excessive absence or tardy letter is sent home. The Date Started and Date Left can be entered through the Edit Summary Attendance link. **Important: If a student leaves during the year, their active status should be set to False, but they should not be deleted until after the school year has ended. Setting a student's active status to False automatically enters that day's date in the Date Left field.**

You can also check for excessive absences and tardies based on any number you enter and send a form letter home to those students' families who exceed that number. The letters will be printed in English or Spanish depending on the Language spoken at home entered for the family in the School Info module. You can edit parts of the letter to include information specific to your school.

Attendance Reports

Daily Attendance Report - This report shows absences and tardies for the date chosen. Comments entered when attendance is submitted will appear in the daily attendance report. Types of comments that can be entered could be the time a student should report to the office if leaving early or where homework should be sent for absent students.

School Attendance Report - This report calculates summary attendance data for the dates selected for the school. The data can be identified by sex, race, free & reduced lunch, Title 1 or Special Education criteria. It can be sorted by the entire school or by grade. This report will produce the information that need to be submitted for many state attendance reports. **Important: Before using this report, make sure that all students have the correct Date started entered, and, if a student left during the year, has the correct Date left entered. These can be checked by going to Edit Summary Attendance in the Attendance module.**

Class Attendance Report - This report shows the number of absences & tardies for students in the selected class between the two dates entered.

Student Attendance Report - This report shows detailed attendance information for the selected students.

Perfect Attendance Report - Identifies those students who have missed up to the number of days specified in the report.

Grading Info

This module is used to create report cards for your school. Report Cards can be a standard letter grade report card or outcomes base. Two custom fields can also be set up to include in the Report Card. Before you can start entering grades, you will need to complete your school's information regarding how the report cards will be setup. Go to Enter Report Card Options to set the options for the information that will appear on the Report Cards.

If you want to include a school logo on the report card, you should do the following steps:

- Create a jpeg file of your logo that is no larger than 76 by 88 pixels.
- Name the file schoollogo.jpg.
- Copy that file to the images folder in the SchoolAdmin directory on your server. The default path is C:\inetpub\wwwroot\SchoolAdmin\images.

School Grading Info

You must enter the following information about your school.

- The type and number of grading periods, i.e. semester or trimester with the number of grade periods in each: This information will have been entered the first time you accessed the program.
- The end dates for each grade period: This information is required to process the attendance data that will be displayed on the report card.
- The type of grade reporting for each grade in your school, i.e. Letter Grades or Outcomes
- Comments: There is space for comments on both the Letter Grade and Outcomes report cards. On Outcomes report cards, two comments can be entered for each student each report period. On Letter Grade report cards, two comments can be entered for each subject each report card. The Comments will always reflect the last comments selected.

The following information is optional and will be displayed on letter grade report cards only if submitted.

- School Grading Scale: This information is required if you want to produce a Student Grade Point Report.
- Custom Fields, such as Conduct, Effort, Instructional Level, etc.

You will need to enter the following information if you have any grade that issue Outcomes based report cards.

- Outcomes Codes: codes for the meaning of each Outcome grade, e.g. M - Mastered Outcome, S - Satisfactory Progress, N - Needs Improvement
- Grade Level Outcomes; the outcomes for each subject at each grade level. These can be entered by either a Program Administrator or by regular Users.

Entering and Viewing Grades

When teachers login, they will see only the classes they teach to enter grades. For grades that are self-contained, the teacher will need to enter each subject for which grades will be entered. For specialized or departmentalized classes, the class name will be the subject for which grades will be entered. Individual student grades can also be changed by a Program Administrator through the Enter/Change Student Grades link.

The View Student Grades links allows you to view individual student grades for all subjects for all grade periods. The View Class Grades link allows you to view class grades for specific subjects for all grade periods.

Report Card Reports

Student Grade Point Report: This report allows you to calculate grade points and rankings for each student.

Begin Year Duties

Prior to the beginning of a new School Year, you should delete all of the grades from the previous year. If you want to save the previous year's grading information, refer to Saving Old Database Information.

Discipline Info

In this module you can enter and view student discipline incidents. You can also print out Student Discipline Reports to be sent to parents.

The School Discipline Report allows you to view discipline incidents by type either with a summary of the number of incidents or as a detailed report with student names.

Tuition Info

Entering School & Family Tuition Info

The Tuition module allows you to track your families tuition and fee payments. The first thing you must do is to Enter School Tuition and Fee Information. Next, you will enter the Family Tuition Info for the year. Family Tuition for Elementary and Preschool should be set up as separate accounts.

The program will initially show payment figures for each family based on the school tuition info you have entered. You can change the Tuition Owed as needed. **You should not deduct financial aid or fundraiser deduction from the Tuition Owed.** It will be deducted from the tuition amount by the program automatically. The program will calculate the payment amounts for each family based on the Pay Schedule selected.

If Monthly is selected as the Payment Schedule, the program will calculate the monthly payment based on the number of monthly payments entered in the School Tuition form. If a family enrolls after the beginning of the year, you should select Other as the Payment Schedule and then enter the number of payments that family will make through the rest of the year.

Recording Tuition & Fee Payments

Tuition and fee payments are recorded by family. The tuition and fee information can be viewed from the View Family Tuition and Fee Info link. Tuition payments for Elementary and Preschool should be recorded separately.

Importing FACTS/SMART Tuition Payments

In order to properly import FACTS Tuition payments to School Administrator, you must use the Family ID set up for the family in School Administrator as the Student ID provided to FACTS for each family.

Tuition Statements, Invoices & Letters

Once you have entered family tuition information, you can print Tuition and Fee Statements or for your families that will include the payment amount based on the type of schedule of payments for that family. The Tuition and Fee Statements will be updated monthly by the program to indicate any overdue amounts based on the type of pay schedule and the payments made for each family.

You can also send a Tuition & Fee Invoices. The invoice shows the total amounts owed and payments for the family and gives the balance remaining to be paid.

You can also Send Tuition Letters to families with overdue tuition or with unpaid balances at the end of the year. The letters will be updated by the program monthly to indicate the most current tuition information. The letters will be printed in English or Spanish depending on the Language spoken at home entered for the family in the School Info module. You can edit parts of the letters to include specific information for your school.

Tuition Reports

The following reports are available in the Tuition module.

- Tuition & Fee Payment Report: This report will show those families who made tuition or fee payments between the dates selected. It can be used to reconcile daily deposit slips.
- Tuition & Fee Summary: This report will give a summary of all tuition & fee amounts owed and the total payments for each item by family.
- Tuition Balances Report: This report gives tuition balance information for individual families. The information that can be selected to include is payment schedule, payment amount, total owed, total paid, last payment amount & date and the amount due.
- Individual Fee Balance Report: This report shows the balances for individual fees owed by family.
- Family Tuition Demographics: This report gives demographic information on tuition for families. Categories that can be selected include Pay Schedule, Fundraising Deduction and Financial. Information can be viewed as a school summary or with individual family details.

Begin Year Duties

Prior to the beginning of a new School Year, you should delete all of the family tuition & fee payment information from the previous year and enter the School Tuition & Fee Information for the new year. If you want to save the previous year's tuition & fee information, refer to Saving Old Database Information.

Lunch Info

Entering School Lunch Info

The Lunch module allows you to track your families lunch payments and purchases. Lunch payments can only be recorded and viewed by a Program Administrator.

You can set up a Lunch program accounts for your cafeteria personnel from the Enter Lunch Program Account link, if there is a computer available for them to use on the school network. Lunch Program Accounts can be set up to enter school lunch costs, record or correct purchases, enter lunch menus and view daily lunch requests. If the cafeteria doesn't have a computer available on the school network, you can print a Lunch Purchase Spreadsheet to record purchases manually and enter them on a computer at a later time.

The first thing you should do is to Enter the Lunch Options. These options allow you to set what type of lunch information is to be offered. There are 5 lunch types, an extra entree field, individual milk fields, and a breakfast field for those schools that serve breakfast.

After entering the lunch options, you should Enter School Lunch Costs.

Daily Lunch Requests

Teachers can submit daily lunch requests from their computers to give the cafeteria an idea of the number of lunches to prepare each day. Program Administrators and Users can also submit daily lunch requests for students and staff.

Recording Lunch Payments and Purchases

Lunch payments can be recorded for families, teachers/staff, other adults and guests. When recording Lunch Payments, you can choose to record them as for Student Lunches, Adult Lunches or Individual Milk Payments. These choices are given to meet the guidelines for the Free & Reduced Lunch Program and reporting payments.

Lunch and breakfast purchases can be recorded for students, teachers/staff, other adults and guests. Individual purchases are recorded for students and teachers/staff. Lunch and breakfast purchases for the other adults and guests categories are recorded as totals for each day. The student purchases are debited to the student's family lunch payments and reflected in the Lunch Payment Info for each family. The costs of the purchases are automatically calculated based on the School Lunch Cost information entered previously.

When recording purchases, the student's status for Free & Reduced status is recorded based on the student information entered in the School Info module. If a family's status changes during the school year, it is important that their students' status be changed from the Change Current Student Info link in the School Info module. Lunch purchases are set up to be recorded by sorting by grade, as it is assumed that is how students' are sent to lunch.

Lunch Statements & Letters

Once you have entered lunch payments and purchases, you can print Lunch Statements or for your families which will include the payment amount for the next month based on the number of days lunch will be served that month. The Lunch Statements will be updated monthly by the program to indicate the amount due based on the projected purchases for the next month and the current lunch balance for each family.

You can also check lunch balances and send letters to families with information on the current amount owed based on recorded payments and purchases and the projected purchases for the next month. The letters will be printed in English or Spanish depending on the Language spoken at home entered for the family in the School Info module. The letters can be edited to include information specific for your school.

Lunch Reports

The following reports are available in the Lunch module.

- Daily Report: This report gives a summary or individual details of lunches and milks purchased for the selected date.
- Lunch Payment Report: This report shows the total payments for each family for the dates selected. It can be used to reconcile daily deposits.
- Lunch Balances Report: This report shows the total payments, purchases and balances for each family for the year-to-date.
- Lunches Served Report: This reports shows the lunches served between the dates selected. The information in this report can be used to fill out state reports for the free and reduced lunch program.

Begin Year Duties

Prior to the beginning of a new School Year, you should delete all menus, daily lunch requests, payments and purchases information from the previous year and enter the School Lunch Costs for the new year. If you want to save the previous year's lunch information, refer to Saving Old Database Information.

Calendar & Daily Announcements Info

Calendar Info

You can create public and private calendars with this module. Public calendars can be viewed by anyone who has access to the home page for your school's Intranet. Private calendars can be viewed by Program Administrators or Users through the School Administrator.

There are two default categories set up for the calendars: the General Info, Public and the Faculty Info, Private category. These categories cannot be changed or deleted. You can create as many other public and private categories as you desire from the Add, Edit or Delete Calendar Categories link. Categories can only be added or edited by Program Administrators.

Calendar events can be added by Program Administrators or Users. The author of each event added will be the user name of the person logged in to the program. The author can only add or edit events that he/she originally created.

Using the Print Calendar, you can print a calendar that can be used for monthly distribution or to create your school calendar for the year.

Daily Announcements Info

Program Administrator's can create daily announcements that can viewed from the home page for your school's Intranet or from the School Administrator program.

Troubleshooting Problems

Resizing Internet Explorer Pop-up Windows

If the size of the pop-up windows is too small, do the following. If Internet Explorer is not open to the Maximum size, click the square in the upper right-hand corner. Then click the double squares in the upper right-hand corner. After the window reduces in size, grab the edges of the window and pull it open to the size you desire. Then maximize the Internet Explorer and close it. Those window size settings should then be saved the next time you open the browser and any pop-up windows will have the size you set.

Error Messages

Following are some error messages that could occur when trying to access the School Administrator program or perform certain actions along with possible causes and solutions.

Error Message: The page cannot be displayed.

The page you are trying to reach is currently unavailable. The Web site might be experiencing technical difficulties, or you may need to adjust your browser settings.

Likely Causes: The web server is not running or your network is down.

Solution 1: Make sure the web server is running. Follow these instructions, depending on the operating system on which the web server is installed.

Windows 2000/XP Professional or 2000/2003 Server: Right click on the My Computer icon on the desktop. Click on the Manage menu choice. Click on the + sign in front of the Services & Applications choice. Click on the + sign in front of the Internet Information Services choice. If the Default Web Site choice shows it is Stopped, right click on the Default Web Site choice on click the Start menu choice.

Solution 2: Make sure other computers on your network are accessible. Follow these instructions, depending on the operating system on which the web server is installed.

Windows 95/98/ME/NT 4.0: Click on the Network Neighborhood icon on your desktop and see if the computer is able to find other computers on your school's network.

Error Message:

Microsoft OLE DB Provider for ODBC Drivers (0x80040E14)
[Microsoft][ODBC Microsoft Access Driver] Syntax error in date in query expression '

Likely Cause: A date field was incorrectly filled in when the form was submitted.

Solution: Click the back button and make sure the date was entered correctly.

Error Message:

Oldest Student Table already exists.

Solution: In the address bar of Internet Explorer, after SchoolAdmin/, enter the following: deleteoldesttable.asp. Click the button that appears, then return to the program.

Error Message:

Last Pay Date Table already exists.

Solution: In the address bar of Internet Explorer, after SchoolAdmin/, enter the following: deletelastpaydatetable.asp. Click the button that appears, then return to the program.

Error Message: 80004005 "Operation must use an updateable query" error. or Error Type: Microsoft OLE DB Provider for ODBC Drivers (0x80004005)[Microsoft][ODBC Microsoft Access Driver] Cannot update. Database or object is read-only.

Likely Cause: This error could occur if the permissions on the database folders are set to read only for Everyone or Internet Guest user accounts.

Solution: Follow the instructions, depending on the operating system on which the web server is installed.

For Windows NT 4.0: Click on the My Computer icon on the desktop. Go to the C:/inetpub/wwwroot/SchoolAdmin directory. Right click on the fpdb folder. Choose Properties. Click on the Security tab, then click on the Permissions button. Click on the Everyone user choice and make sure that the Change is selected. There should also be a check in the box in front of Replace Permissions on existing files.

For Windows 2000/XP/2003: Click on the My Computer icon on the desktop. Go to the C:/inetpub/wwwroot/SchoolAdmin directory. Right click on the fpdb folder. Choose Properties. Click on the Security tab, then click on the Permissions button. (For XP Professional, you may need to change the setting on the Folder Options to show the Security tab. Go to the Control Panel, choose Show Classic View, then select Folder Options and go to the Advanced Settings. Clear the box for Use simple file sharing.) Click on the Everyone or Internet Guest Account and make sure that Write permissions choice is checked.

Technical Support

Go to Customer Support Online at <http://www.educonnect.com/support/CustomerCenter> and view FAQs and the Knowledge Base

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